

Sales Condition

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Thank you for trusting SECOLO

Sales Condition

General Condition

All prices are in EURO, VAT excluded.

The price always includes a triple corrugated cardboard box. If OSB wooden box will be required then client will be charged, depending on the contents being shipped.

To improve quality, models may be altered and changed without prior notice.

Wood finish, marble slabs, metal finishes are all hand worked and may vary from one shipment to another and therefore cannot be guaranteed.

Claims for transport damages can only be considered if reported within 7 days from receipt of the goods as our transport insurance will not respond after this.

In the case of a damage in transport: the customer is responsible for inspecting the goods upon delivery, presenting any necessary claims to the carrier, and immediately reporting any damage that is discovered at info@secolo.design

All goods will remain the property of Secolo after completion of production or until they are collected or shipped. In the case of a collection, if an item has not been collected within two weeks of notice of completed production, fees for storing the piece will be applied. Returns are not accepted as all our orders are “made to order”.

Important Notice

SECOLO cannot guarantee the originality and quality of products purchased from unauthorized dealers. Moreover, products purchased from unauthorized dealers might not be covered by a SECOLO guarantee or customer care service.

Made In Italy With Love.

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General Enquiries

info@secolo.design

Orders Request

sales@secolo.design
